



## SOUTHEAST EUROPEAN LAW ENFORCEMENT CENTER SELEC

### CLARIFICATIONS TO THE TENDER BOOK FURNITURE, FITTING AND EQUIPMENT AND IMPLEMENTATION SERVICES

1. Regarding the request "Ensure videoconferencing sessions at SD quality (480p) video for mobile and remote customers, where bandwidth is limited" for Meeting Server, App and Management, please accept also a resolution of 448p which is the 16:9 equivalent format for the resolution 480p for 4:3 format.

*Answer:* We accept also a resolution of 448p which is the 16:9 equivalent format for the resolution 480p for 4:3 format.

2. Concerning the request "Ensures a videoconference session can be scheduled directly from email clients: Microsoft Exchange / Outlook and IBM Lotus Notes" for Conference management platform, please confirm if you want that our solution to support this functionality with future licensing or do you want to include in the offer the necessary licences for both e-mail solutions (Microsoft Exchange / Outlook and IBM Lotus Notes) or only for Microsoft Exchange / Outlook or only for IBM Lotus Notes.

*Answer:* We want to include in the offer the necessary licences only for Microsoft Exchange / Outlook

3. Regarding the requested Video Screen, please provide the required quantity.

*Answer:* We request 14 Video Screens

4. Regarding the requested Camera for Video Conference, please provide the required quantity.

*Answer:* We request 2 Camera for Video Conference

5. Regarding the requests for "Audio and Video Conference system", "Advanced Security Solutions", could you please confirm if the HDDs that will experience hardware failures during the warranty period will be replaced with other HDDs (with identical or higher performance) without being returned to the Provider (regardless of the nature of the defect)? Both HDDs (replacing and replaced HDDs) will remain the property of the Beneficiary.

*Answer:* We confirm that the HDDs that will experience hardware failures during the warranty period will be replaced with other HDDs (with identical or higher performance) without being returned to the Provider (regardless of the nature of the defect)? Both HDDs (replacing and replaced HDDs) will remain the property of the Beneficiary.

6. Regarding the solutions mentioned at „I. Mobile Device Management Software“:

a) What is the number of devices managed by requested solution?

b) What is the solution type requested: Cloud or On-premise installation?

*Answer:* We request 30 devices to be managed by the Mobile Device Management Software. The solution must be On-premise

7. In order to offer you the best prices for Microsoft licenses we kindly ask you to:

- a) Confirm if SELEC is eligible for Government licenses after reading the attached "Microsoft Government Eligibility Definition (EMEA)"
- b) Let us know if you have an active Volume Licensing Agreement with Microsoft and specify what kind of contract it is: MPSA, EA, EAS, OPEN, OVS.

*Answer:* We confirm that SELEC is eligible for Government licenses. SELEC does not have an active Volume Licensing Agreement with Microsoft